




ULUSOY UN QUALITY AND FOOD SAFETY POLICY



Our company, engaged in the production, packaging, and sale of wheat flour and bran, has adopted the following principles as part of its corporate culture:

- We are committed to providing products and services that comply with domestic laws, regulations of the consuming country, national and international standards, technological innovations, and customer-focused expectations.

- In line with our mission and vision for the future, we embrace a productive, risk-focused approach that involves identifying and preventing risks, and adopting an innovative and reliable production mindset.

- For continuous improvement and the dissemination of a culture of Quality and Food Safety throughout our organization:

- We maintain open communication with our employees.

- We ensure that roles and responsibilities are clearly understood.

- We work together to achieve our goals.


- We promote equal dissemination of knowledge through training.

- We evaluate internal and external feedback and plan actions accordingly.

- We conduct performance evaluations to improve employee attitudes and behaviors.

- We carefully evaluate employee satisfaction and feedback to enhance technical and functional competencies, teamwork, participation, and awareness, thereby ensuring continuous improvement in our business processes.

- To ensure continuous quality and product safety and to preserve authenticity, we have established systems such as an Ethics Hotline, Concern Suggestion Box, and Feedback Systems. These systems enable all employees to provide effective feedback, which is actively monitored and used to enhance the system.



To increase staff awareness, we follow and implement the most effective and current training methods. Training activities are evaluated, and alternative knowledge transfer methods are applied to ensure the best practices are implemented:

- We have adopted continuous improvement as our core philosophy, striving not to be satisfied with our current situation but instead to instill a mindset of preventing problems before they occur.
- To preserve product authenticity, we ensure that purchased and sold products meet predefined quality and quality criteria. From raw material input to final product, all processes are carried out under hygienic conditions and continuously monitored using advanced laboratory techniques, ensuring human health is not endangered.
- We take measures for occupational health and safety, making working conditions and production tools suitable for health.
- We conduct activities to maintain awareness of environmental health and conservation, prioritizing consumer rights protection.
- We aim to create a dynamic structure to adapt to developments and changes in Quality and Food Safety by increasing communication with authorities.



We share our strategic objectives with all our employees, keeping the slogan "we succeed together" as our vital value.

EREN GÜNHAN ULUSOY

CHAIRMAN OF THE BOARD

